



## Instruction to your Bank or Building Society to pay by Direct Debit

Service User Number Please fill in the whole form using a ballpoint pen and send it to: 2 2 1 6 **Comis Holdings Ltd Mount Murray Road** For FastPay Ltd Re Comis Holdings Ltd Official Use Only Santon This is not part of the instruction to your Bank or Building Society Isle of Man **Dear Customer: Please Complete Below for Our Records** IM4 2HT Name: Address: Name(s) of Account Holder(s) Postcode: Phone: Bank or Building Society account number Email: **Branch Sort Code** Instruction to your Bank or Building Society Please pay FastPay Ltd Re Comis Holdings Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured Name and full postal address of your Bank or by the Direct Debit Guarantee. I understand that this instruction may remain with FastPay Ltd Re **Building Society** Comis Holdings Ltd and, if so, details will be passed electronically to my Bank/Building Society. To The Manager: Signature(s) Bank/Building Society Address: Postcode Date Reference Number Banks and Building Societies may not accept Direct Debit instructions for some types of account.

## This Guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, FastPay Ltd Re Comis Holdings Ltd will notify you five working days in advance of your account being debited or as otherwise agreed. If you request FastPay Ltd Re Comis Holdings Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by FastPay Ltd Re Comis Holdings Ltd or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when FastPay Ltd Re Comis Holdings Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.